



FREQUENTLY ASKED QUESTIONS - PRTWC FACILITIES RENTAL

1. How much does it cost to rent your clubhouse?

Costs vary depending upon the time and day of the week as well as the type of group. Our *PRTWC Rental Rates* detail the deposit amount and actual costs, click the link on the *Rentals Tab* to view the rates.

A deposit is required to hold a date and is fully refunded to you within fourteen days after your event as long as the facilities are left undamaged, clean, and no clause in the *Rental Contract* has been violated or additional charges were incurred. The deposit guarantees the date you select, however, should a date change be needed, as long as the calendar allows for it, we are happy to accommodate that. If your event is cancelled at least 60 days before the event your full deposit will be refunded to you.

2. Who do I contact to see if the date(s) I'm interested in is available?

For a weekend event (Friday – Sunday)	Please first contact one of the businesses noted in Question #10. Each of them has full access to our facility and will check the event calendar to see if your preferred date is open.
For a midweek event (Monday – Thursday)	First view our <i>Calendar</i> , on the PRTWC website. From the <i>Home Page</i> click the <i>Rentals</i> tab then click the <i>Club Calendar</i> . If the date looks open, please call 1.714.993.4560 to confirm it is still available. Leave your contact information and the date you are interested in on the voicemail and someone will get back to you.

3. How many people can I have at an event?

There is a 200-guest maximum which allows you up to six hours for your event.

4. How big is the facility and what is it like?

Our Main room is 80 ft. by 34 ft. with floor length windows and glass doors which open out onto the beautiful patio. There is a non-working fireplace at one end which adds to the ambiance. The room is painted in lovely neutral colors which will compliment any color scheme you have in mind for your event. Our outside patio area is approximately the same size as the main room. Check out the photos on our website.

5. What is the outside area like?

Our outside patio and garden area has a gazebo where numerous couples choose to exchange their vows. There are many trees and different types of foliage which beautify the area and your guests can sit down or just stand and mingle.

6. What is the parking like?

We have a very large off-street parking lot adjacent to the clubhouse that can accommodate up to 120 cars.

7. How do I schedule an appointment to see the facility?

For a weekend event (Friday – Sunday)	Please first contact one of the businesses noted in Question #10. Each of them has full access to our facility and will be able to show it to you.
For a midweek event (Monday – Thursday)	If the date looks open on our Club Calendar, please call 1.714.993.4560 to confirm it is still available. Leave your contact information and the date you are interested in on the voicemail and someone will get back to you. To view the Club Calendar, see instructions in Question #2

8. Will PRTWC meet with my event/wedding planner?

We are happy to work with your event planner so your event is as special and “uneventful” for you as possible. However, we only allow specific caterers the use of our facility, refer to the *Preferred Caterer's List*. See the list under question #10. Your event planner may contact one of them for your food service.

9. Can we bring our own food for the event?

Home-cooked foods may not be brought in due to potential health concerns. Only store-bought, pre-prepared food may be brought in to the event by the Renter. Though we have a large kitchen area, which is available for Caterers use, due to Health Department rules those using our kitchen must have a current and valid food preparation license and insurance.

All food served at an event must be prepared off-site; the kitchen is used for service prep only.

10. Can your facility provide the food?

All food may be brought in only by the Renter (Host) or Caterer. Below, is a list of approved businesses that may help with food service for your event.

EVENT PLANNER	C S Event Designs	714-290-1490
CATERER	Sandor's Gourmet Catering	714-774-0424 OR 714-292-4419
CATERER	Fiesta Center Catering	714-586-2107 OR 714-809-2859
CATERER	Tiscareno Catering	714-693-1030

11. Are we allowed to serve alcohol?

Yes. Alcohol may be served by a hired or designated Bartender. The alcohol may be provided by your Caterer, a Bar Service company, or brought in by you the Renter/Host. *Guests* are *not* allowed to bring alcohol to your event.

12. Can we have music?

Yes, you may play music. However, because our clubhouse is close to a few homes, and we desire to remain good neighbors, we do require that the noise level never go above 85 decibels.

13. Is it possible to decorate for our event?

Absolutely! Decorations always enhance an event and we encourage it. We do however have a few restrictions due to safety and property management concerns which are listed in the *Rental Contract*. Your rental includes access to our facility for four hours on the day of your event for this purpose. Florists, Caterers, Bartenders, Decorators, etc. are welcome during this time period to set up.

If same day set up time does not accommodate your needs, and if the facility is not booked on the previous day, you may use all or part of those four hours on that day.

14. Do we have to have or need to hire our Security?

As a part of the agreed-upon rental, PRTWC provides security personnel for your event. The details of security responsibilities are outlined in the *Rental Contract*. It is not necessary to hire your own security.

15. Is there anything else that would be helpful for me to know?

- We are a non-smoking facility. Smoking is not allowed in our building, on our patio, or within 25 feet of our building entrances.
- Prior to and directly after the event, you will complete a “walk-through” of our facilities with an assigned PRT person to ensure everything is as you and we expect it to be. Anything found out-of-order, will be recorded on our *Walk-Through Form* and require both your and our signatures.
- Should you choose to sign a *Rental Contract*, you may also be asked to sign certain health-related Waivers if required by local agencies. As an example, currently PRTWC and its rental clients sign a waiver agreeing to abide by all local and State limits imposed by COVID 19.